

警務交流 強化職能

Enhancing Functions
through Collaboration
with the Police



為有效履行《監警會條例》第8(1)(a)條的職能，監警會委員到訪多個警隊單位，加深認識前線警務工作，以及警務人員在執勤時所面對的各種挑戰和如何應對這些挑戰。監警會委員亦前往落實「服務質素改善建議」的警隊單位，了解改善建議的落實進度及成效，並聽取前線人員的意見。此外，監警會委員一直與警方管理層保持密切聯繫，攜手維護公平公正的兩層架構投訴警察制度。

To discharge the function under section 8(1)(a) of the IPCCO effectively, IPCC Members have visited various police units to deepen their understanding of frontline police operations and the challenges police officers face at work and how they tackle them. IPCC Members have also visited police units where SQIIs have been adopted to keep abreast of their implementation progress and effectiveness and to listen to feedback from frontline officers. Additionally, IPCC Members have maintained a close connection with police management in a concerted effort to uphold a fair and impartial two-tier police complaints system.

到訪警隊不同單位

Visits to Various Police Units

1 與前線警務人員交流

Interacting with Frontline Police Officers

監警會委員到訪警隊不同單位，與前線人員交流，充分了解警方在不同範疇的工作和程序。

Through visits to various police units, IPCC Members interact with frontline officers to have a good understanding of police operations and procedures across different areas.



到訪反詐騙協調中心和反詐騙聯合情報中心，了解警方打擊騙案的策略和挑戰。

Visiting the Anti-Deception Coordination Centre and Anti-Deception Alliance to learn about police strategies and challenges in combatting deception.



在2024年萬聖節晚上親赴蘭桂坊一帶，觀察警方如何管理人流，保障市民安全，並了解警方如何透過「人流估算系統」實時追蹤人流數目，適時作出行動決策。

Observing how the police manage crowd flow and ensure public safety in Lan Kwai Fong on Halloween night 2024, while learning how they utilise the Crowd Estimation System to track real-time crowd size and make timely operational decisions.



前往水警總區總部，了解前線警務人員在海上執勤及參與救援行動時面對的挑戰。

Visiting the Marine Regional Headquarters to learn about the challenges faced by frontline police officers as they perform duties at sea and undertake rescue operations.

到訪新界北衝鋒隊與前線警務人員交流，了解衝鋒隊的工作、編制、人員調配、裝備和各種訓練。

Visiting the Emergency Unit New Territories North to meet with frontline police officers to learn about their duties, establishment, manpower deployment, equipment and various trainings.





前往牛頭角警署，認識新一代報案室的設備如何協助警隊提升服務質素。

Visiting the Ngau Tau Kok Police Station to learn how the facilities in the New Generation Report Room can improve police service quality.

到訪北角警署，了解經優化後的羈留設施。

Visiting the North Point Police Station to learn about the enhanced detention facilities.



到訪港島總區衝鋒隊，了解前線警務人員日常執行任務的挑戰。

Visiting the Emergency Unit Hong Kong Island to learn about the challenges frontline police officers encounter in their daily operations.

到訪新界南總區，了解警方如何處理業主立案法團與村民之間的糾紛。

Visiting the New Territories South Region to learn how the police handle disputes between Owners' Corporations and villagers.



2 跟進「服務質素改善建議」的落實情況

Following up on the Implementation of the SQIIs

監警會亦實地跟進「服務質素改善建議」的落實進度和成效。

The IPCC also conducted on-site visits to follow up on the progress and effectiveness of the implemented SQIIs.

有關2019年大型公眾活動的「服務質素改善建議」 SQIIs on Large-scale Public Order Events in 2019

警方向監警會代表團講述警察機動部隊於五大範疇採取的跟進行動，包括(1)前線人員的防暴訓練；(2)處理騷亂的指揮和協調工作；(3)在騷亂中向公眾發放訊息；(4)催淚煙的效果；以及(5)警方處理騷亂的指引。

The police briefing the IPCC delegation on the follow-up actions taken by the Police Tactical Unit across five key areas, namely: (1) Riot training for frontline officers, (2) Command and coordination in riot response, (3) Public information dissemination during riots, (4) Effects of tear gas, and (5) Police guidelines for riot handling.



到訪港島總區指揮及控制中心，認識999控制中心經改進後的各項措施和人手安排，並了解如何應對未來各類緊急情況。

Visiting the Regional Command and Control Centre at Hong Kong Island Regional Headquarters to learn about the enhanced measures and manpower deployment of the 999 Console, and how these improvements strengthen the force's ability to handle future emergency situations.

參觀紅磡警署臨時羈留設施，了解落實建議後相關人手和系統編配如何令警隊提升服務質素。

Visiting the Temporary Holding Area (THA) at the Hung Hom Police Station to examine how enhancements in manpower and system deployment have contributed to improving the service quality of the force.



其他「服務質素改善建議」

Other SQIIs

前往旺角警署視察「特別臨時羈留室」最新的配備及設施。

Visiting the Mong Kok Police Station to observe the latest installations and facilities in the Special THA.



到訪西九龍交通行動基地，了解警方如何運用科技協助交通執法。

Visiting the Traffic Kowloon West Operational Base to learn how the police utilise technology to facilitate traffic enforcement.

與警方管理層聯繫

Meeting with Police Management

監警會透過不同層面的交流活動，與警方管理層保持緊密聯繫。

The IPCC fosters close communication with police management through engagement activities across various levels.

1

季度聯席會議

Quarterly Joint Meetings



監警會與投訴警察課舉行季度聯席會議，討論投訴警察的相關事宜，並由警方匯報最新投訴統計數據。雙方亦定期召開工作層面會議，商討投訴處理的事項。

Holding quarterly Joint Meetings between the IPCC and CAPO to discuss matters related to police complaints and provide updates from the police on recent complaints statistics, as well as conducting regular Working Level Meetings to address matters arising from complaints handling.

2 其他交流活動 Other Engagement Activities

現任及歷任主席為香港警察學院結業典禮擔任檢閱官。

Incumbent and former IPCC Chairmen officiating as Reviewing Officers at the Passing-out Parades of Hong Kong Police College.





監警會委員與警隊管理層在周年交流午宴上，就處理投訴的工作交換意見。

Exchanging views on the handling of complaints during the annual networking luncheon between IPCC Members and police management.



監警會委員擔任警隊優質服務獎勵計劃的評審成員，鼓勵警隊推廣優質服務文化。

Taking part in the adjudication of the Hong Kong Police Force Service Quality Award Scheme to promote a culture of quality service in the police force.